

1) RM30 的试课活动包含了什么？

- 60 分钟的英语程度测试
- 90 分钟的英语会话试课
- 测试和试课完毕后，辅导人员会分析你的英语程度

2) 若注册了试课，在还没有收到工作人员的确认信息通知下，是否也可以直接到中心试课呢？

- 请在收到确认的通知后才到中心试课哦，我们会尽快在 3 个工作日之内联系并确定你的试课时间

3) 这个活动适合哪些人呢？

- 如果你想要加强英语沟通能力，无论你是职场新鲜人、老板、行政人员、行销人员、各阶层工作人士、在籍学生、预备升学者、预备考取 IELTS/TOEFL/MUET 的学员等等，都适合参加我们的试课活动

4) 你们的上课方式是否和补习性质一样呢？你们的英语课程有何特点？

- Touch English 中心的英语课程不同于补习性质或传统的教学。我们致力于提升学员的英语沟通能力，学以致用。

我们每堂课会提供学员各种不同的课题讨论，例如：时事课题、社会议题、实际场景模拟、新闻理解、策划未来、职场英语、等等。让学员可以在专业老师的引导下进行沟通和讨论，增加词汇量的同时也提升会话的信心，让学员习惯随时随地说英语。

5) 你们的英语程度分成几个等级呢

我们的课程有分成三个等级

- 入门级
- 初中级
- 中高级

6) 怎么知道我应该进入哪个试课程度呢？

- 欢迎点击 ENGLISH TEST 进入我们 20 题的线上测试，系统会根据分数评估你的英语程度。
正式进入我们的试课和测试环节后，我们会再详细分析适合你的程度

7) 请问上课是以什么语言进行？

- 为了让学员可以更有效掌握英语能力，我们的中心是以全英语进行互动教学

8) 我不敢说英语，全英语环境的教学是否不适合我？

- 马来西亚传统的教育是以母语教导英语，从而让现在很多的学员发现无法适应全英语环境之余，更养成了母语直接翻译的通病。
研究显示，全英语环境可以让学员更容易掌握英语会话能力，所以 Touch English 中心的老师会以全英语方式让学员习惯随时随地说英语。

老师会依据不同程度的课程，调整英语用词和教学速度，同时慢慢引导学员自我表达，让学员在适合自己的程度中加强会话能力。

9) 我对说英语没有信心，请问上课人数是否会属于大班制？

- Touch English 中心的课程多以小班制（最多 9 位）进行上课，我们相信小组的沟通环节可以逐渐提升学员的沟通信心并且更有效地吸收

10) 我已预定了试课时间，但临时无法出席，或想要更换时间/中心地点可以吗？

- 没问题，请尽量提早一天联系我们的工作人员，我们会联系你并再安排另一个试课时间/中心地点。

Trial FAQ_ ENGLISH Version

1) What is included in the RM30 Trial Class activity?

- 60 minutes English Level Test
- 90 minutes English Communication Trial Class
- Advisor will analyse your English Level after English Test and Trial Class

2) If I register for the trial class, can I go directly to the Centre for trial class before receiving confirmation message from the Centre?

- Please come to the trial class only after receiving our confirmation message, our advisors will try to contact and reconfirm your trial class appointment within 3 working days.

3) Who is suitable for this English trial class?

- As long as you would like to improve your English Communication level, this English trial class is suitable for all people eg: workplace newbies, business owners, executives, marketing staffs, working adults for all levels, students prepare for further studies, preparing for IELTS/TOEFL/MUET international exam, etc.

4) Is the teaching method similar with tuition centres? What is the speciality of your English Course?

- Touch English Centre provides an English speaking course different from tuition centres. We focus on improving learner's English communication ability so learners can put into practice what they learn.

Every class will be provided different lesson plan topics for discussion, eg: current issues, social issues, actual scenario simulation, news, planning the future, workplace English and etc. Our professional teachers will provide the guidance and interact with learners for further communication and discussion. Through the interactive communication, learners can enhance vocabulary and improve confidence in speaking, so learners can utilize English anytime anywhere.

5) How many English Levels does your centre provide?

Our English classes will be divided into 3 Levels

- BEGINNER
- ELEMENTARY
- INTERMEDIATE

6) How do I know which level should I enrol for the Trial class ?

- Welcome to click the ENGLISH TEST link and start to do the 20 questions online test, the system will estimate your English Level according to your marks

After you complete our 90 minutes trial class and 60 minutes English Test, we will analyse and finalize your suitable English Level.

7) May I know what language will be used in the class?

- In order to enable learners to master English communicative ability in an effective way, our centre implements interactive teaching in a fully English environment.

8) I don't dare to speak English, am I suitable to this full English environment teaching method?

- Traditional Malaysian education teaches English in its native language, so many people now find that they can't adapt to the English-speaking environment and it has become a common problem in direct translation of their mother tongue.

Research has shown that a full English environment makes it easier for learners to master English conversational skills, so the teachers at Touch English Centre will accustom learners to speak English at all times.

The teacher will use simple English and adjust teaching speed according to different levels of courses and slowly guide the learners to express themselves so that the learners can strengthen their conversation ability in their suitable class level.

9) I have no confidence in speaking English. Will the number of students in the class be a large class?

- Touch English Centre will conduct small classes (maximum 9 learners). We believe that interactive learning in small groups can gradually improve the communication confidence of the learners and be absorbed effectively.

10) I have booked the trial class time, but I can't attend suddenly, can I change to another time/centre location?

- No worries, please contact our staff as early as possible, we will contact you and arrange another trial appointment/centre location.